

# HelpChat Orientation

## Live Online A.A. Service - One A.A. Member to Another



Intergroup's HelpChat Committee is looking for volunteers! If you have a smartphone and are looking for a convenient way to do 12-step work, come get oriented to chat with newcomers who are seeking help!

**Saturday, March 23, 2019**

**1:30 PM to 2:30 PM at Central Office**

**1821 Sacramento St., San Francisco, CA 94109**



**Reasonable Accommodations Policy:** Persons requiring reasonable accommodations, including sign language interpreters, assistive listening devices or print materials in alternate formats should contact Central Office at (415) 674-1821 no later than Friday, March 8, 2019.



## Here's how HelpChat works:

When someone visits [aasf.org](http://aasf.org), a blue chat bubble appears and from there a visitor can send us a message and a volunteer will answer. The goal here is to provide live chat service for anyone new to A.A. or an existing member.

This involves offering the newcomer the opportunity to have an A.A. member (12th Step volunteer) call them or meet them at a meeting and may include reassurance by explaining how it works, link pamphlets, A.A. approved resources.

They will also be given an option to speak to a recovering alcoholic who will understand and share their experience, strength and hope. Sometimes we also help visitors find local meetings and do our best to answer questions for existing members.

Come join us at the orientation, or pass on the message that we are looking for volunteers. Email us at [helpchat@aasf.org](mailto:helpchat@aasf.org) for more information.

